

# TERMS AND CONDITIONS

## PLEASE READ THIS FORM IN ITS ENTIRETY

RESERVATION IS NOT EFFECTIVE UNTIL THE REGISTRATION FORM HAS BEEN COMPLETED AND SUBMITTED AND DEPOSIT HAS BEEN PAID TO ITALIANO FOR YOU

I, the traveler, hereby affirm and represent that I have completely read and understand all the Terms and Conditions, a copy of which is attached hereto ( "Terms and Conditions"), of Italiano For You LLC's ( together with its members, managers, affiliates, collaborators, agents, employees, contractors and subcontractors, "Italiano For You") planned trip to Italy selected on my registration ( the "Trip"). Additionally, I hereby agree to all of the Terms and Conditions.

**Additionally, I, for myself and on behalf of the minor(s) traveling with me, if any, , agree to the following:**

- I am aware of what is included and will not hold Italiano For You liable for any unexpected occurrence throughout the Trip and/or unexpected changes in the itinerary.
- I am aware that the itinerary of the Trip is subject to change unexpectedly and on short or no notice. I am aware that Italiano For You takes no responsibility for any unforeseen circumstances that may prevent some of the scheduled events from happening. I realize that I will not be refunded for unused portions of the Trip.
- I will not hold Italiano For You liable for any of the following: injury, accident, damage, death or loss of property that might occur during the Trip.
- I am in good physical and mental health, able to travel overseas, and able to take part in physical activity such as prolonged standing, uphill and downhill walking throughout the Trip.
- I agree to the listed price of the selected tour, and if I selected single occupancy fee, the single occupancy fee.

**Payments can be accepted in form of check, Venmo or credit card**

**NO SPOTS WILL BE HELD WITHOUT A RECEIVED DEPOSIT as indicated on tour. Upon acceptance by Italiano For You of the deposit paid by the traveler, this Agreement, signed by the traveler shall serve as official registration for the Trip. Availability is on a first come-first served basis and is not guaranteed until Italiano For You has accepted this document and the deposit for the Trip.**

**BALANCE MUST BE PAID BY:**

**- No later than 90 days prior to departure date**

Please mark the balance due date on your calendar. If payment is not received by this date, Italiano For You shall consider the failed payment a **cancellation** and it shall abandon your previously held spot leaving it available for other third parties to take, without liability to return the Deposit

**CHANGES IN TRIP PRICE:** Due to potential variations in the scheduled activities there may be changes in the final price of the tour. Any price changes will be communicated to you by Italiano For You prior to the final payment due.

**PAYMENT METHODS:** The following payment methods are accepted for trip deposit, balance: personal check, credit card (plus 4% fee), Venmo, Zelle and money order. In case of returned checks due to insufficient funds, Italiano For You will assess a \$25 fee per occurrence. The fee(s) will be required to be paid in full at least 90 days prior to the Trip start date.

**TRAVEL INSURANCE AND HEALTH INSURANCE:**

It is your sole responsibility to seek information on travel insurance. Travel insurance is highly recommended by Italiano For You to cover insurable risks which may include, depending on coverage, unexpected Trip cancellation, airline tickets, loss of luggage, trip delay, medical evacuation, etc.). Italiano For You does not offer travel insurance or health insurance. It is not mandatory to have travel insurance to sign up for this trip, but is strongly recommended. Whether or not you purchase travel insurance, you will be responsible for all expenses incurred following loss or damage to your property, any unforeseen travel expenses related to going on this Trip (flight delays, strikes, airport shut-downs, weather conditions, terrorist threats, etc.). Health insurance is also your sole responsibility. Please inquire with your own health insurance company whether they offer coverage overseas and their policy on reimbursement. You

are solely responsible for any medical expenses incurred in the event you become injured or ill during your Trip.

**CANCELLATION POLICY:**

All reservations require the deposit as indicated per each person requesting participation in this Trip. A Trip minimum of six persons must be acquired for the Trip to occur. If this minimum is not met, and should Italiano For You decide for the trip

not to take place, then you shall be given a full refund of your deposit. If this occurs, Italiano For You and its representatives have no other obligations to travelers on canceled trips including any additional costs or fees related to the issuance and/or cancellation of airline tickets or other travel reservations not made by Italiano For You. Otherwise, the deposit is non-refundable, regardless of the period when the cancellation has been submitted. If you cancel your participation more than 90 days prior to the departure you will receive a 50% refund from Italiano For You, minus the non-refundable deposit. If you cancel your participation less than 90 days prior to departure you will receive no refund. No refunds will be given to no-shows. In the event of cancellation, the appropriate refund shall be sent out within 4 weeks from date of cancellation. Italiano For You must receive any cancellation in writing for it to be considered an official submission for cancellation (letter or email). During the Trip, should a Trip member decide to leave the group at any time, a partial or total refund will not be given for unused portions of the Trip.

**PARTICIPATION REQUIREMENTS:**

The minimum age requirement to sign up for this Trip is twenty-one (parents must sign up for any younger family members). You must be in good physical condition to sign-up for this Trip. There will be extended walking and standing, as well as uphill and downhill climbing. If you are not interested in some of the scheduled activities, you may plan a different activity at your own expense. If you are taking prescription medication, please make sure you have enough before leaving, as it may become a problem finding it in Italy, resulting in holding back the flow of the Trip. Any pre-existing physical, mental, or emotional disability that may require attention or special treatment must be reported in writing prior to the beginning of a Trip. Failure to do so may result in expulsion from a Trip at the traveler's own expense. Italiano For You reserves exclusive right and discretion to accept or reject a person from participating in a Trip, and to expel a person from a Trip at any time, without any claims or complaints by the person against us. Please let us know if you have allergies, special dietary requirements, glucose or other food intolerance, if you are hypoglycemic, vegetarian, vegan, lactose-intolerant, diabetic, etc., when making your reservation with us. Accommodating special diet requirements may require that you pay an additional fee.

**YOUR INFORMATION:**

Please provide a valid email address and current contact information. Italiano For You will be sending out notices and information, most of which will be sent by email. Confirmations for hotels and receipts will be sent out by regular mail. It is your responsibility to notify Italiano For You of any address change. Please keep an open mind and spirit of adaptation when traveling abroad, and remember that you will be in a different country with a different culture and different standards of living. All your personal information, address, emergency contact numbers, Trip Registration Form & Agreement, arrival information, etc, need to be in the possession of Italiano For You prior to the start of the Trip. All your information is strictly confidential and will not be shared.

**CURRENCY:** The official currency used in Italy is the Euro. US Dollars or other foreign currency is not accepted for payment in Italy. You will be able to get Euros in Italy at banks or exchange booths. Banks and some credit card companies will charge a fee on top of the current exchange rate.

**TRAVEL DOCUMENTS:**

U.S. citizens and permanent residents are required to possess a valid passport to travel to Europe. If you are not a U.S. citizen or permanent resident, you are responsible for determining and fulfilling any visa requirements by contacting your country's embassy. There are no vaccinations required to travel to Italy.

**ACCOMMODATIONS:** All hotels are rated by the local government. Air conditioning and heating are not standard in some hotels abroad and are not guaranteed. By Italian standards, bathrooms and bedrooms are smaller compared to the equivalent U.S. star rating. Beds are also smaller as there is no king-size. Typically double beds are two single beds pushed together. As with many historic buildings in Italy, rooms tend to be different from one another, different size, layout, decoration, view. Please keep this in mind, as some rooms may not have a view. Italiano For You makes the best effort to reserve rooms of the same level with similar features for its groups, but cannot guarantee which rooms will be assigned. Rooms are usually assigned to guests in a random manner by the hotel/villa, unless you have a particular request relating to health reasons (i.e. problem walking up stairs and other mobility problems). You may be asked to

share a bathroom with another person, even if you are paying a single room supplement. Some accommodations may include a 24-hour concierge, laundry service, Internet access, hair-dryers, and other amenities/services, while others may not. Please let Italiano For You know in advance of any particular questions or needs you have to make sure this Trip is for you.

**MEALS:** All meals provided on the Trip will be typical local dishes, mostly made up of local specialties and vegetables. Italian food is usually not spicy, and the ingredients used are natural and simple. Travelers will be presented meals including: starch and protein-based dishes (bread, pasta, polenta, rice, potatoes, beans), seasonal vegetables, cheeses (aged and non), red and white meats, salami & cured hams, fish. Some of the meals will be at the hotels where we stay, while some will take place in local family-style restaurants, and farms. Lunches and dinners are accompanied by limited pre-set amounts of house wine and bottled water. If you wish to have a particular bottle of wine, cocktail, or any other alcoholic or non-alcoholic drink with your meal, you will have to purchase it at your own expense. Most meals will have a pre-set menu with a limited choice of options. Some meals will be completely pre-set. Some meals will be served “family-style”, that is in large platters that will be passed around the table so persons can serve themselves. Most meals will not be based on personal menu preferences, rather on a variety of local seasonal specialties selected by the restaurant’s chef or Italiano For You. This way you will taste many different items, and will be able to enjoy most of the food presented. If you have allergies, special dietary requirements, glucose or other food intolerance, if you are hypoglycemic, vegetarian, vegan, lactose-intolerant, diabetic, etc., you will be responsible for purchasing at your expense any menu item that is not served during the included group meals. Italiano For You will not assume any extra costs to accommodate special diets. Breakfast may include a variety of fruit juices, fruit tarts, cheeses, bread, milk, coffee, tea, yogurt, fruit, breakfast case, etc. Eggs or bacon are not typically served in Italy for breakfast.

**LUGGAGE AND PORTERAGE SERVICES:** Italiano for You will provide portorage service for up to two pieces of luggage/person (1 up to 29”x 20”x 12 “and 1 up to 22”x14” x9”) for arrivals/ departures from hotels. Additional pieces of luggage may incur an additional expense. There may be occasions on certain tours that porter service is not available, clients will be informed of this.

**EXCLUDED FROM TRIP PRICE:**

It is your responsibility to get to the specified address before the start of the Trip on the date specified. Failure to do so will not result in a partial or total refund of the trip. You are responsible for your own airfare, so Italiano For You recommends purchasing tickets shortly after putting down your deposit for this Trip to insure availability. If you arrive in Italy on a different date than the specified one, it is your responsibility to get to the specified accommodations to meet up with the group.

All public transportation not expressed as included is not included: public transportation, taxis, excess airline baggage fees, forwarding of baggage, baggage loss, medical expenses, travel insurance, items of a personal nature such as laundry, optional trips, any meals not specified to be included, special arrangements not specified to be included, airport taxes, charges and tips for room services. Trip package does not include any expenses related to any unforeseen travel conditions, weather conditions, flight delays, train delays, airport blockages, terrorism, strikes, taxi fares. Price does not include items of a personal nature such as liquors, personal purchases, wine that is not included, restaurant gratuities, and gratuities to drivers and guides. Personal expenses such as phone calls, spa charges, room service, bar beverages, minibar consumption, laundry, visa fees, and other incidental extras are not included. Any other service not specified to be included in this packaged Trip is not included. Any travel expense not specified to be included is not included.

**PHOTOGRAPHY ON TOUR:** Italiano For You reserves the right to take photographs during the Trip and to use them for promotional purposes. By traveling with Italiano For You, guests agree to allow their image to be used for marketing and promotional purposes. Guests who prefer that their image not be used are asked to advise Italiano For You before or during the Trip.

**OTHER TRIP INFORMATION:** Further information, including deadlines, travel arrangements, clothing suggestions, Trip itinerary, and other items of interest to Trip members will be provided after receipt of Trip Registration Agreement and deposit.

**RESPONSIBILITY:** Italiano For You acts only as agent and guide for the travelers and assume no liability for any injury, death, damage, loss, accident, loss detention, annoyance, delays and expenses arising from the same, irregularity which may be occasioned either by reason of defect in any vehicle or through acts of default of any company or persons engaged in conveying the passengers or in carrying out the arrangements of the Trip. Italiano For You accepts no responsibility for losses or additional expenses due to delay or changes in flights, trains or other services, sickness,

weather, government and other civil authorities; restrictions and regulations, civil disturbances, strikes, war, quarantine, discontinuances to arrive or change in transit or hotel service, uncontrollable events, forces of nature, illness, criminal or terrorist activities of any kind, and or all other causes over which we have no control such as not meeting the Trip minimum (6 people). All such losses will have to be borne by the passengers as trip rates provide arrangements only for the times stated. Baggage is maintained at owner's risk. As the Trip organizer, Italiano For You accepts no responsibility for securing, handling, or possession of passports or travel documents; nor for the accuracy of information given regarding such documents. It is your responsibility to make sure that you are in possession of the proper travel documents and are in compliance with the current carrier and government regulations. Italiano For You takes no responsibility for items forgotten at any of the accommodations where you have lodged at any time during the Trip. Rights are reserved at Italiano For You's sole discretion to withdraw any activity, and to make any changes in the itinerary we deem necessary or desirable, and to decline to accept or retain any person as a member of the trip at any time should such person's health, mental condition, physical infirmity or general deportment impede the operation of the Trip or the rights, welfare or enjoyment of other Trip members. Italiano For You reserves the right to cancel or reschedule any tour/activity departure in accordance with operation requirements. Italiano For You is not responsible for printing or typographical errors. Trip Terms and Conditions may change with or without notice. Italiano For You reserves the right to change or modify the itinerary with or without notice. Uncompleted portions of the Trip itinerary are not cause for refund.